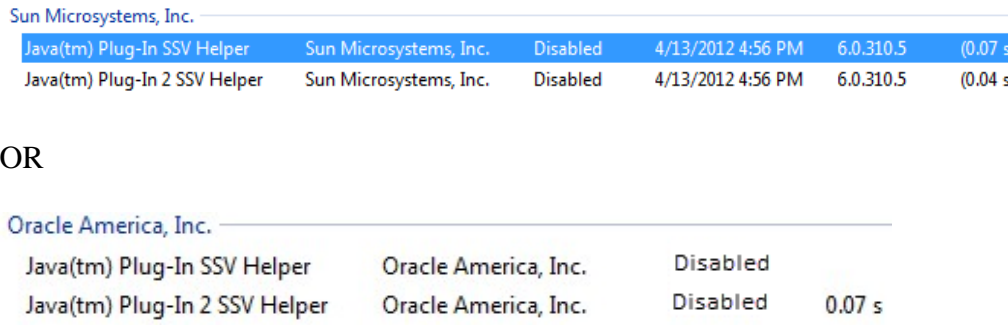# Enable Java Plug-Ins

Purpose: Java Plug-Ins are used by the Student Information System to present certain data. By default, Java Plug-Ins should be enabled however; browser updates could disable them.

Browser	Action
Mozilla Firefox	Select **Tools, Add-ons** from the top menu bar or the **Firefox** icon [Firefox ▼] in the upper left corner • Click the **Plugins** option on the left • Click the **Enable** button for the Java plugin ⚠ Java(TM) Platform SE 6 U31 is known to cause security or stability issues. More Information Java(TM) Platform SE 6 U31 6.0.310.5 (disabled) Next Generation Java Plug-in 1.6.0_31 for Mozilla browsers More [Enable]
Internet Explorer	• Select **Tools, Manage Add-ons** from the menu bar or use the **Tools** drop-down menu in the upper right corner • Scroll down to the *Sun Microsystems, Inc. or Oracle America, Inc.* section • Highlight the Java plug-in that is disabled and click the **Enable** button. *Note:* If there are multiple Java plug-ins, enabling the first one usually enables all of them Sun Microsystems, Inc. Java(tm) Plug-In SSV Helper Sun Microsystems, Inc. Disabled 4/13/2012 4:56 PM 6.0.310.5 (0.07 s Java(tm) Plug-In 2 SSV Helper Sun Microsystems, Inc. Disabled 4/13/2012 4:56 PM 6.0.310.5 (0.04 s OR Oracle America, Inc. Java(tm) Plug-In SSV Helper Oracle America, Inc. Disabled Java(tm) Plug-In 2 SSV Helper Oracle America, Inc. Disabled 0.07 s

SPECIAL NOTE ABOUT JAVA VERSION: If you are using the Java 7 Plug-in or higher (this is common with Internet Explorer 9), you will need to uninstall Java 7 and download an earlier version of Java (Java 6, update 35 or earlier). Link to the download: http://www.java.com/en/download/manual_v6.jsp .

You may have to request your technical specialist complete these activities if you do not have administrative rights to your PC.